

GEORGE POND – SENIOR BUSINESS ANALYST

ORLANDO, FLORIDA

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SUMMARY

- Twelve years in information technology. Eight years as enterprise I.T. Analyst. Business Analyst for the most-attended theme park worldwide. Extensive Lifecycle Methodology (LCM) hands-on experience.
- To complement more than a decade working with Microsoft SQL, recently completed 10 weeks of Data Warehouse training, including hands-on development of Online Analytical Processing (OLAP) cubes, Extract/Transform/Load (ETL) procedures, dimensional models and Microsoft SharePoint dashboards and charts.
- Four years Unified Modeling Language (UML) diagramming. Focus on Use Cases, Activity Diagrams and Sequence Diagrams. Much of this work involved the Rational toolset – Rational Software Modeler (RSM), RequisitePro, SoDA and ClearCase.
- Five years providing data architect, data analyst and data administrator services; four years supporting a multi-million dollar systems integration project. Expert use of ERWin and ER/Studio data modeling tools.
- Four years Finance database and intranet application development using Xbase/dBase/FoxPro and .ASP.

TECHNICAL SKILLS

LANGUAGES/DB	MICROSOFT SQL 2000/2005/2008, SSIS, SSAS, ORACLE AND INFORMIX DATABASES, XBASE, HTML, ASP, .NET (ANALYSIS/DESIGN)
APPLICATIONS	VISIO, ERWIN, EMBARCADERO E/R STUDIO, RATIONAL ROSE, RSM, REQUISITEPRO, BUSINESS OBJECTS, CRYSTAL REPORTS, ESRI ARCGIS, MICROSOFT PROJECT

EXPERIENCE

CODE3W, INC. CO-OWNER 1/04 – PRESENT
ORLANDO, FL PROJECT MANAGER / BUSINESS ANALYST 11/08 – PRESENT

TECHNICAL ENVIRONMENT: Microsoft SQL Server/SSIS/SSMS, ASP.NET, HTML, Embarcadero ER/Studio

- Gathered requirements for a .Microsoft NET/SQL-based Customer Relationship Management (CRM) system. Confirmed requirements with the client. Using Embarcadero ER/Studio, developed logical and physical data models and scripts.
- Developed Extract, Transform and Load procedures in Microsoft SSIS to populate an online database. Maintained two online databases using SQL Server Management Studio.
- Currently designing web pages for a next-generation CRM system, www.MyGuestSurvey.com, Wrote system documentation.

SETFOCUS ONLINE LEARNER 3/09 – 5/09
ORLANDO, FL

TECHNICAL ENVIRONMENT: Microsoft SQL Server, SSIS/SSAS/SSRS, SharePoint, PerformancePoint

- Completed 10 weeks of hands-on Data Warehousing and Business Intelligence training.
- Delivered four projects in ETL Development, OLAP cube design, data warehouse reporting and SharePoint/Performance Point Server publishing. Wrote Transact/SQL and MDX (dimensional) queries.

TEKSYSTEMS SR. BUSINESS ANALYST CONSULTANT 8/08 – 11/08

WALT DISNEY WORLD Co.

ORLANDO, FL

TECHNICAL ENVIRONMENT: Business Objects/Business Intelligence, Microsoft SharePoint, Visio, Embarcadero ER/Studio

- Analyzed and documented Business Objects/Business Intelligence reports, data elements and metadata for a Disney Vacation Club project.
- Developed a report layout template. Interviewed management and business users. Designed reports.
- Gathered metadata and created a Conceptual Data Model in Embarcadero ER/Studio to represent 38 use cases and 17 reports. Collaborated with other Business Analysts and the project Data Architect to verify and standardize data elements.

TEKSYSTEMS SR. BUSINESS ANALYST CONSULTANT 8/07 – 7/08
STARWOOD VACATION OWNERSHIP
ORLANDO, FL

TECHNICAL ENVIRONMENT: Microsoft Visio, SharePoint, Embarcadero ER/Studio, BBX (Business Basic)

- Documented functional, data and business rule requirements for reservation system upgrades. Designed a rules engine strategy to automate inbound changes to inventory. Prepared a Vision Document and diagrammed requirements in UML.
- Developed conceptual and logical models. Diagrammed workflow and business rules. Documented software test plans. Wrote user guides for in-house Crystal Reports applications. Wrote report specifications.

AQUENT SR. BUSINESS ANALYST CONSULTANT 8/06 – 5/07
WALT DISNEY WORLD Co . I.T. ANALYST 5/07 – 8/07
ORLANDO, FL

TECHNICAL ENVIRONMENT: Rational Suite: RSM/RequisitePro/SoDA/ClearCase, Microsoft SharePoint, Visio

- Authored Life Cycle Methodology (LCM) deliverables containing UML diagrams data models and requirements from Rational RequisitePro. Wrote requirements documentation for Disney's Honeymoon Registry, an n-tiered internet ecommerce application, including IBM Rational middleware core services.
- Documented AS400 configuration procedures. Wrote production support documentation for Services-Oriented Architecture (SOA)/Model-Driven Architecture (MDA) components. Documented Mercury test plans and results for a messaging (middleware) EAI Hub. Extracted diagrams, object definitions and properties from Rational Software Modeler files using Rational SoDA.

ICST DATA MODELER CONSULTANT 6/06 - 7/06
PORTLAND, ME

TECHNICAL ENVIRONMENT: Embarcadero ER/Studio, Microsoft Visio

- As subcontractor, updated ER/Studio and Microsoft Visio logical and physical models for an environmental database. Edited and expanded a data dictionary and metadata repository. Wrote reports and presentations.

PBS&J SR. APPLICATION DEVELOPER II 1/06 – 4/06
TEKSYSTEMS BUSINESS ANALYST CONSULTANT 8/05 – 1/06
ORLANDO, FL

TECHNICAL ENVIRONMENT: Microsoft Access, Visio, ASP., Embarcadero ER/Studio, Oracle, HTML, ArcGIS

- Wrote SQL queries. Created data models for a federally-funded Evacuation Planning application. Planned test strategies, authored scripts and led regression and release testing. Wrote the User Guide. Documented a Feasibility Study.
- Documented Systems Requirement Specifications (SRS) for a systems integration and dashboard reporting application.
- Developed a test plan for a public utilities workflow application. Authored Use Cases, workflow diagrams, and training materials for an emergency response Geographic Information System (GIS). Wrote HTML help.

CODE3W, INC. CO-OWNER 4/05 – 8/05
ORLANDO, FL INTERNET DESIGNER / ANALYST

TECHNICAL ENVIRONMENT: Microsoft ASP.NET, SQL Server, HTML, Embarcadero ER/Studio

- Collaborated on design of a real estate school marketing and registration web product. Documented website requirements.

WALT DISNEY WORLD Co. IT ANALYST/DATA ARCHITECTURE/BSA 7/99 - 4/05
LAKE BUENA VISTA, FL FINANCIAL SYSTEMS SUPPORT / ANALYST 5/92 - 7/99

TECHNICAL ENVIRONMENT: Microsoft SQL Server, .ASP, FoxPro, Visio, Oracle, Embarcadero ER/Studio, ERwin, HTML

- Provided Data Architecture services in the Information Technology Division. Maintained the Central Data Warehouse (CDW). Data Architect for a Microsoft SQL-based I.T. Security Data Mart.
- As Business Solutions Analyst (BSA) for Magic Kingdom Park, initiated technology projects for over 300 Managers and Executives. Project Lead for Disney's Golf Reservation System. Developed test strategies. Led application roll-out.
- Initiated an intranet-based reporting system for Theme Parks Finance. Gathered requirements and obtained funding.
- Primary trainer for FoxPro courses at Disney University. Taught *Traditions I* for Disney University

EDUCATION/TRAINING

GRADUATE MA - HUMAN RESOURCE DEVELOPMENT GEORGE WASHINGTON UNIVERSITY
UNDERGRADUATE BA – EDUCATION (SECONDARY MUSIC) BOSTON UNIVERSITY